

Who can apply for housing with Portus Supported Housing?

You can apply for housing with Portus Supported Housing if:

	You are over the age of 18 (if you are 17-18, should have an appropriate guarantor)
	You have a legal right to live in the UK.
	You have individual care needs commissioned by a local authority or NHS commissioner over 10 hours a week.

You will not be accepted for housing with Portus Supported Housing if:

	You are under 18 years old (unless you have an appropriate guarantor)
	You do not have the legal right to rent in the UK.
	You do not have recourse to public funds.
	You do not have care needs over 10 hours as commissioned by a local authority or the NHS.
	You have a history of behaviour that endangers the property or other people.

How will you check if I meet the criteria?

	When you send us an application form, we ask questions to make sure the property is right for you. We will also ask for proof of your identity and care hours. We might also ask for more information on anything else in your form to make sure we are the right landlord for you.
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Can I appeal if I disagree with your decision?

	<p>Yes. If we say no to your application because it doesn't meet the requirements, you can appeal.</p> <p>You can appeal by:</p> <ul style="list-style-type: none">• Writing to us,• Emailing us, or• Calling us. <p>Tell us why you think our decision is wrong or give us more information that we might have missed on your form.</p> <p>We might ask you for more information or want to have a chat about anything in your application.</p>
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